



Only for UK and Ireland



Control for your business

Call Center Software Dossier

YouTube



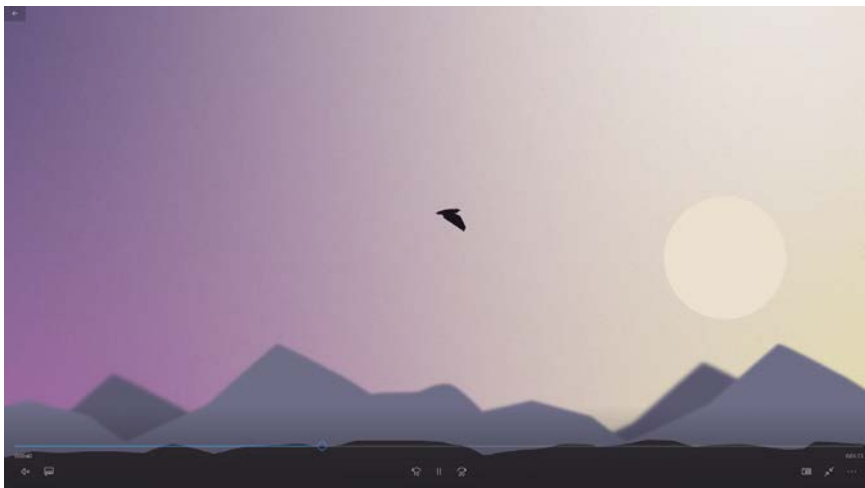
Software Call Center video










Our Software Call Center

The Neotel call center software is designed to improve the productivity of your business thanks to its easy operation.

It is a simple software for the user. Agent and coordinator access the system with your login and password through an intuitive Web Panel.

We put at your disposal three types of dialer: progressive, predictive and robot call.



	Standard Pack	Premium Pack
 Server type	Shared	Dedicated 380€/month
 Agents	Maximum 14 agents	Maximum 200 agents
 Monthly License per agent	12€/month per agent	FREE up to 30 agents + 1 supervisor Expansion up to 8€/month per agent
 Supervisor's license, Spy & Wisper	12€/month	FREE
 Numbering assigned or cover page	5€/month	5€/month
 Channels/calls simultaneous	Up to 30 channels Expansion up to 50 channels: +50 €/month	Up to 200 Channels
 Verification by third parties	25€/month up to 5 agents Additional 5€/month per agent	100€/month up to 30 agents Additional 5€/month per agent
 Premium recorder	45€/month	FREE
 Registration of the service and 1 hour of training	100€	200€ 1 FREE training hour

CALLS RATING Rate per second without call establishment!

***VAT not included**

UK fixed line	0,0099 €/min	H3G and others not included.
UK Mobile Rates	0,045 €/min	
Ireland fixed line	0,0099 €/min	
Ireland Mobile Rates	0,049 €/min	
DDI	3 €/month	

Your license includes:

-  WebRTC for Internet calling
-  Video calls
-  Progressive and Predictive dialer
-  Lead sheet
-  Recording Calls
-  Script Customizable
-  Module Statistics
-  Synchronization with Google Calendar
-  SMS Campaigns
-  Monitoring, Spy and Whisper

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